

INSIGHTS

As humans we hunger to be a part of something bigger than yourself

Results-Driven Government

THE STORY:

State government has never been more challenged. The workload is expanding at a rate that far exceeds the resources. We need to fully engage the talents, the passion, the experience, and energy of every employee.

INSIGHT:

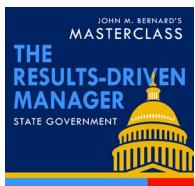
Why be results-driven? 1) It connects us to those we serve, giving us a clear sense of purpose; 2) It mobilizes and energizes everyone to make improvements; 3) The accomplishments reward us for learning Lean and process improvement tools.

Results-Driven Management System

Purpose:	To:	Prioritize, connect, enable, and drive the execution of all work
	In a Way That:	Ensures that every resource is focused on the goals
	So That:	Every human being has the maximum authority to act

Results-driven government is a proven system of management that engages employees in driving out waste and improving customer/citizen outcomes to levels that are the best seen in state government.

Results Driven Government – on the journey to Level Three Government



WANT TO LEARN MORE:

The Results-Driven Manager
The MasterClass

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From the author of *Government That Works*, the most authoritative book on state government operations

John M. Bernard

