

# INSIGHTS

How do we engage our employees?

## Employee Engagement is not a Program

### THE STORY:

Employee engagement emerged as a special area of focus a good 20 years ago. But the problem is, it's too often seen as an activity.

### INSIGHT:

Few employees engage if it is dangerous to do so. Until you establish a system of management that creates clarity of direction, ensures your workforce has process improvement skills, and makes clear their authority to make improvements, engagement is fraught with risk – personal risk.



### Results Driven Government – on the journey to Level Three Government



#### WANT TO LEARN MORE:

The Results-Driven Manager  
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